Should you encounter a problem with Safari where you receive an error message, there are two options for resolution.

**Option 1:** Use a different browser such as Chrome to access your online banking for desktop

**Option 2:** Change privacy settings in the Safari browser to allow cookies and cross-site tracking (please see the directions below)

**Desktop / Laptop Instructions**
To change the settings within the Safari browser on the desktop or laptop computer, follow these steps:

**Step 1: Go to Safari Preferences**
In the Safari menu, select the “Preferences” option.

![Safari Preferences](image1)

**Step 2: Change Privacy Settings**
On the Privacy tab, make sure the options for “Prevent cross-site tracking” and “Block all cookies” are both unchecked.

![Privacy Settings](image2)
iPad Instructions
To change the settings within the Safari browser on an iPad, follow these steps:

**Step 1: Go to Settings for Safari**
Open the Settings app on your device and select Safari to open the Settings screen for Safari.

**Step 2: Change Privacy & Security Settings**
In the Privacy & Security section of the Settings screen, make sure the options for “Prevent Cross-Site Tracking” and “Block All Cookies” are turned off.

**Step 3: Close and Restart Safari**
This will apply the updated privacy settings to your new browsing session.