

Updating Safari Browser Settings to Access Online Banking

Should you encounter a problem with Safari where you receive an error message, there are two options for resolution.

Option 1: Use a different browser such as Chrome to access your online banking for desktop

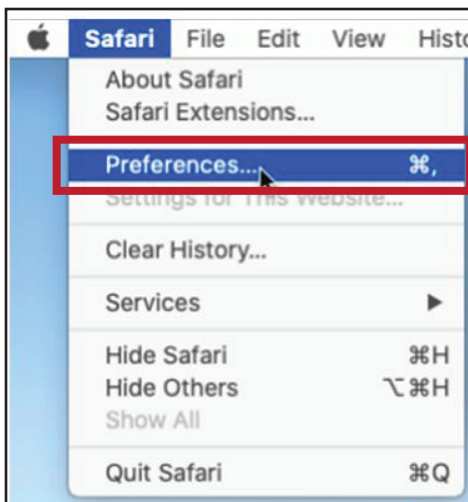
Option 2: Change privacy settings in the Safari browser to allow cookies and cross-site tracking (please see the directions below)

Desktop / Laptop Instructions

To change the settings within the Safari browser on the desktop or laptop computer, follow these steps:

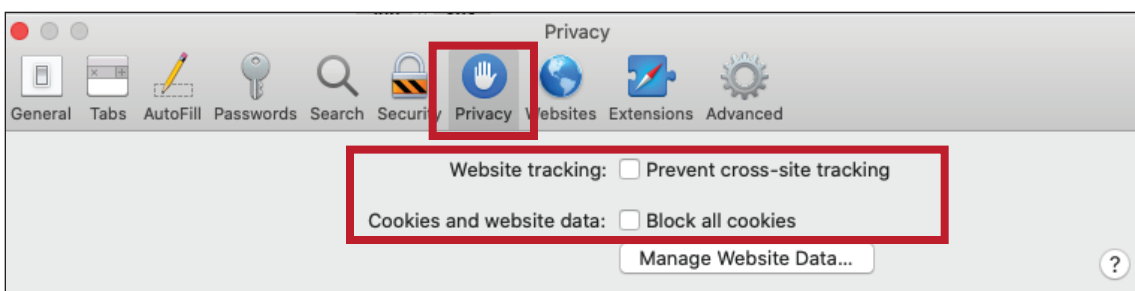
Step 1: Go to Safari Preferences

In the Safari menu, select the "Preferences" option.



Step 2: Change Privacy Settings

On the Privacy tab, make sure the options for "Prevent cross-site tracking" and "Block all cookies" are both unchecked.



Step 3: Close and Restart Safari

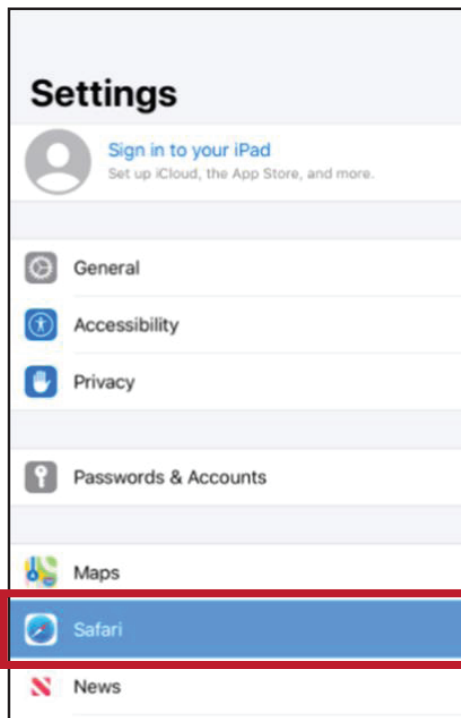
This will apply the updated privacy settings to your new browsing session.

iPad Instructions

To change the settings within the Safari browser on an iPad, follow these steps:

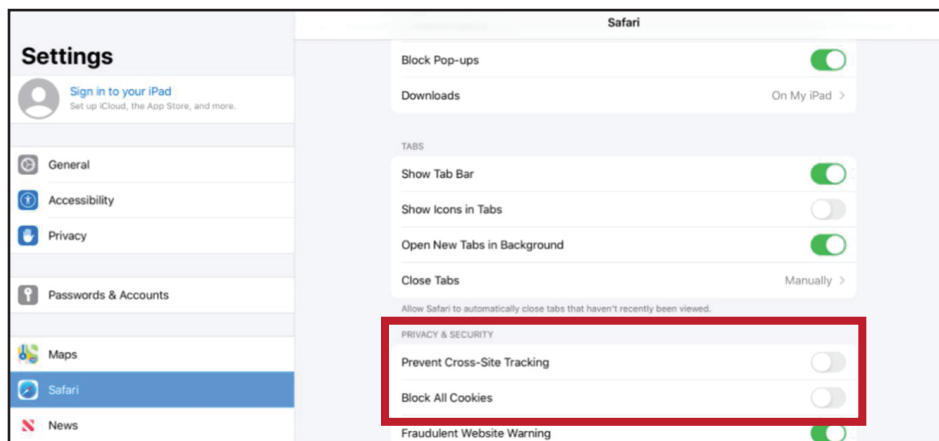
Step 1: Go to Settings for Safari

Open the Settings app on your device and select Safari to open the Settings screen for Safari.



Step 2: Change Privacy & Security Settings

In the Privacy & Security section of the Settings screen, make sure the options for "Prevent Cross-Site Tracking" and "Block All Cookies" are turned off.



Step 3: Close and Restart Safari

This will apply the updated privacy settings to your new browsing session.